

## ActionManagement™

Available as an option within the Celestial Reporting & Analytics™ platform, ActionManagement™ streamlines management of corrective action in the field.

By interfacing with Celestial reporting, ActionManagement™ is able to automatically create and assign customized action plans based on the specific audit or mystery shop outcomes you designate. Assigned individuals receive a notification and an action plan survey, which is a short report including optional photo documentation, submitted to confirm that the action was completed.

In addition to automated alerts and due date reminders, ActionManagement™ features an easy to use Action Dashboard that enables administrators to easily monitor status, mark plans as complete or needing further attention, and run an effective action plan program with minimal input.

## Program Features

Interfaces with the Celestial Reporting & Analytics™ platform

Automated creation and assignment of customized action plans based on survey or score criteria you define

Automated notification and due date alerts

Action plans can include a photo requirement for the assigned individual to document that the required action was completed.

Action Plan Dashboard to monitor status and manage the program

## Program Benefits

Celestial Reporting & Analytics™ becomes a centralized hub to both see your research results and act upon them

Enables you to verify that actions were carried out

Enables you to administer an effective action plan program with minimal input